Aarhus Havn

CRITICAL INFRASTRUCTURE · NIS2

“Now we know where the shoe pinches”

How Denmark's largest commercial port went from manual, person-dependent clean-up to a solution that runs itself and gives management documentation.

NIS2	3 sources	Phased	Runs itself
CRITICAL INFRASTRUCTURE	EMAIL, SHAREPOINT, ONEDRIVE	ROLLOUT FROM MANAGEMENT DOWN	NO DAY-TO-DAY SUPPORT

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It's something we're happy with, and something we can recommend to others.

MARIA C. FREDERIKSEN · HEAD OF PEOPLE & CULTURE, AARHUS HAVN

IN SHORT

Customer	Aarhus Havn, Denmark's largest commercial port
Industry	Port and logistics, critical infrastructure under NIS2
Challenge	Manual clean-up and no documentation of data compliance for management
Solution	Data & More data scanning and clean-up of email, SharePoint and OneDrive
Result	Control of sensitive data, employees who clean up, and ongoing reporting to management
Interviewed	Maria C. Frederiksen, Head of People & Culture, and Ole Aggerholm, CIO

01 · THE CHALLENGE

Training alone doesn't get data deleted

Maria C. Frederiksen is responsible for GDPR at Aarhus Havn. For several years she ran courses for employees and gave instructions on deletion and clean-up, but the results were uneven. For long-serving employees the task was almost impossible to do manually: there is a large amount of data to go through and many places to look.

At the same time, management wanted more reporting on clean-up status and data compliance across the organisation, and the port could not document it properly.

> People are different. Some are collectors, while others say 'out with it'.
>
> MARIA C. FREDERIKSEN

> We didn't stand a chance of documenting it properly before.

02 · THE CHOICE

Best accuracy and top-level security

Maria had long talked about getting a system. The port kept an eye on the market, but many solutions were very expensive, so at first they did the clean-up manually. Data & More came up several times along the way, and two things were decisive.

ACCURACY

The solution had the best accuracy in finding sensitive data, and it was the most pleasant to use.

SECURITY

As a NIS2 organisation with critical infrastructure, the port put great weight on a solution that both supports compliance and maintains a high level of security.

> For us it was the sensible choice, and one we haven't regretted.

03 · THE ROLLOUT

Deliberately cautious, and well received

Aarhus Havn chose a phased implementation. The solution started with management and was then rolled out further into the organisation in small user groups, with email first and then SharePoint and OneDrive.

01	02	03	04
Management first	**User groups in small batches**	**Email**	**SharePoint and OneDrive**

The rollout was intuitive, and every user group responded well. Along the way the port received guidance from Data & More, including on what should be excluded from the scans. Today the solution runs by itself, and no support is needed unless the setup has to change.

> We haven't hit people over the head with it. We use it as support for our employees.

04 · THE RESULT

“They actually clean up”

The solution has been very well received across the organisation, and the port now has a full overview of its sensitive data.

Real clean-up	Employees clean up, including those who have been with the company for many years.
Control of sensitive data	The port now knows where the risk is.
Documentation for management	Clean-up status and data compliance are anchored with management, who can now follow along.
Insight beyond clean-up	The scans also show whether ownership of data sources is as it should be.
More peace of mind	“We feel safer with control and clean-up in place.”

NEXT STEP

Aarhus Havn plans to look more closely at accounts that need extra attention and to work even more proactively. The solution supports different kinds of clean-up, so the port can enter into a dialogue with individual employees about clean-up if needed.

Want to know where the shoe pinches in your data? Contact Data & More for a free data scan of your own data.

dataandmore.com/en/contact